



JAM Systems Advantage Railing Warranty

JAM Systems warrants to the original purchaser that its Advantage Aluminum Railing purchased, installed and/or used in the United States of America will be free from manufacturing defects as defined in the Limited Lifetime Warranty subject to all the following conditions:

1. If during the lifetime of the original purchaser (and as long as the original purchaser is still living and retains ownership of the property) following installation of the Advantage Aluminum Railing product manifests signs of splitting, cracking, an excessive discoloration due to normal weathering per AAMA 2604 as confirmed by an industry standard color measurement device, rot, termite attack, and/or corrosion and if, after examination upon receipt by manufacturer of the alleged defective it is believed to be caused by, or results from manufacturing defects then at its sole discretion JAM Systems will either refund or replace the defective material.
2. The lifetime coverage offered by this warranty automatically ends upon the sale of the property or death of the last of the original owners of the property at the time of installation. The limited lifetime warranty only applies to living entities. Non-living entities include and are not limited to governments, municipalities, corporations, trusts and commercial operations. All non-living entities shall receive a 25-year limited warranty from date of purchase and do not have any labor warranty.
3. **10 Year Prorated Labor Warranty:** Installation costs from the defective products described in #1 above will be included on a prorated basis during the first ten years after the installation. 100% of normal, reasonable labor costs will be included during the first year, 75% during year two, 50% during year three, and 25% during year four thru ten and no labor warranty after year ten. The prorated labor warranty only applies to living entities.

JAM Systems Limited Lifetime Warranty expressly excludes the following:

1. Unsatisfactory Aluminum performance including splitting, cracking, surface peeling, rot, termite attack, and/or corrosion caused by or resulting from failure to comply with JAM Systems installation instructions and/or otherwise resulting from faulty installation of the Aluminum railing
2. Aluminum failure, including splitting, cracking, surface peeling, rot, termite attack and/or corrosion due to impact from any failure or unsatisfactory performance resulting from misuse of or failure to maintain the Aluminum and any damage attributed able to fire or other casualty, including, without limitation, acts of God, or exposure to environmental pollutants and chemicals
3. Aluminum failure, including splitting, cracking, surface peeling, rot, termite attack and/or corrosion resulting from movement and/or collapse of the ground or structure on which the Aluminum is installed
4. Aluminum failure, including splitting, cracking, surface peeling, rot and/or corrosion due to exposure to saltwater and corrosive elements unless specific cleaning procedures are adhered to. See Advantage cleaning guidelines.
5. Fading of original color or aluminum failure, including splitting, cracking, surface peeling, rot and/or corrosion due to application or alteration of the products by paints, chemicals, or other substances not explicitly approved by JAM Systems



JAM Systems

1750 15th Ave SE P.O Box 302 Dyersville, IA 52040 (563)875-2110 www.jamvinyl.com



6. Fading of original color due to misuse or conditions associated with natural weathering processes (a discoloration due to normal weathering measuring less than a delta E of 5 color units as confirmed by an industry standard color measurement device).

7. JAM Systems warrants only those products which they have manufactured or fabricated.

Registration and Claim Procedure:

1. All claims of alleged Aluminum defects shall be submitted in writing within thirty (30) days of discovery of the alleged defect. Claims shall be submitted via email to sales@jamvinyl.com

2. No warranty claims shall be honored without presentation of this written contract and purchaser's material invoice. This warranty and the rights created herein are not transferable by the original purchaser of the Aluminum.

Certification of Installation of JAM Systems Advantage Railing Products

(This form is to be filled out and emailed by the property owner to sales@jamvinyl.com within thirty (30) days of installation.)

Dealer purchased through: _____ Color: _____

Owner's name: _____ Owner's Phone Number: _____

Installer's Name: _____ Date Installed: _____

Installation Address: _____ City: _____ State: ____ Zip Code _____

Preferred Email: _____

Owner's Signature _____



JAM Systems

1750 15th Ave SE P.O Box 302 Dyersville, IA 52040 (563)875-2110 www.jamvinyl.com